

CCC In-Person Service FAQ

1. **What are my options for attending CCC?** We will be having services at 9 and 10:45 am. We will also be offering a mask required service in the Warehouse during the 10:45 am service.
2. **If I am not comfortable attending in person services, is there another option?** We will continue to offer a video option for a Sunday morning service. We are working to launch a new livestream experience and hopefully will be making that available sometime in October.
3. **Will people be required to sign-up?** No, we are going to try several different ways to spread people out in the sanctuary and the gym. We hope by the end of October to have decided how we will do this on an ongoing basis.
4. **Will people be encouraged to wear masks?** Our statement regarding masks is as follows: "Honor and respect each other's preferences. Masks are encouraged. It's a personal choice." We long for those attending CCC to show respect to each other no matter what choice they make and we also want to respect the guidelines from the CDC which does not require, but does encourage, masks for churches. Staff members will be wearing masks or face shields. Volunteers will be encouraged to wear masks or face shields.
5. **What will happen if someone who attended or served at a service contracts Covid-19?** If we become aware that someone who attended or served (volunteer or staff member) has contracted Covid-19, we will contact everyone who attended that week and let them know that an individual who attended that week has Covid-19. We will ask everyone to self-regulate for the required number of days and to contact a doctor if any symptoms arise.
6. **How will the greeters be welcoming people as they come in?** We want CCC to be a welcoming and friendly place. We believe this can still be achieved without shaking hands. Greeters will be encouraged to smile, wave, and give instructions but without any physical contact.
7. **Will we have coffee?** Not initially. Please plan initially to bring your own coffee. We are going to need to experiment to see what we can distribute safely.
8. **Will the service be contact-less (i.e. no programs handed out, pens, connection cards, etc. that may contribute to the spread of germs)?** Our goal is a contact-less service. There will be options for you to pick up Bibles, pens, and programs off a table, but they will not be handed to you. There will be a basket for you to drop of your connection card as you leave and return pens and Bibles.
9. **How will we sit?** Sit with family or those you know well. We ask that if you are sitting down next to someone that you do not know, leave two seats between you.
10. **Will there be singing?** Yes, we are planning to sing. The seats in front of the vocalists on stage will be set back 20 feet.

11. **How will we exit the building?** We will provide two exits. One in the front of the room and one in the back.
12. **Will there be crowds of people before and after the service?** We are going to encourage people to congregate outside of the building rather than in the lobby. We will offer additional exits for those wishing to avoid crowds.
13. **What additional precautions will be in place in the adult services?** We will be spreading out the seats in the sanctuary as well as having a larger gap between the front of the stage and the first row of seats. We will have an overflow space in the gym so if the sanctuary reaches capacity, we have additional seating available. We will also be cleaning before and after each service.
14. **What will happen with the kids?** There will be environments open for kids (birth-grade 6). Route56 will take place during the 9 am service. Precautions will be in place in our kids' environments. We will be encouraging social distancing as much as possible in our environments, cleaning before and after services, providing hand sanitizer, and choosing activities with less contact. If you have specific questions about what our precautions, please contact our Children's Ministry Director at alicia.davis@cocalico.church.
15. **Are there serving opportunities as we enter the building?** Yes – there are opportunities to serve as ushers, greeters, kids' ministry volunteers, and cleaners. If you are interested in serving, contact the church office at cccoffice@cocalico.church and a staff member will follow-up with you.
16. **Didn't the governor require masks in all public buildings?** Governor Wolf did mandate that masks were required in all public buildings but stated that churches were exempt.